



**LICENSING AND ENFORCEMENT DIVISION**

**REPORT ON MEDICINAL (PHARMACEUTICAL) PRODUCT DEFECT OR PROBLEM**

*To be completed by Pharmacists, Pharmacy Technicians, Medical Practitioners, Nurses, Veterinary Surgeons and other Distributors of Medicines.*

1. Product Name (Brand and Generic)			
2. Description of the Device	3. Intended Use	4. Size/Type of Container	5. Registration No.
6. Batch Number		7. Expiry Date	
8. Name and Address of Manufacturer			
9. Name and Title of Reporter			
10. Your Practice Location and Address of Hospital, Clinic, Retail Surgery etc.			
11. Phone Number		12. Date Problem Occurred or Observed	
13. If requested will the actual product involved be available for examination by MCAZ. <b>YES</b> <b>NO</b>			
14. Signature of Reporter		15. Date	
16. Defects/Problem Noted or Suspected (see TABLE below)			

**NATURE OF DEFECT OR PROBLEM**

(Specify only on what is applicable using the space provided in the *Comments* section below)

NATURE OF DEFECT OR PROBLEM	COMMENTS
Presence of foreign material	
Unusual odour	
Colour Changes	
Fungal Growth	
Suspected Contamination	
Parenteral Solution- Leaks, particulate matter, discolouration etc	
Wrong label, wrong packaging, wrong strength	
Lack of therapeutic response	
Other (specify)	

**Return To:** The Director-General  
 Medicines Control Authority of Zimbabwe  
 106 Baines Avenue  
 P O Box 10559  
 Harare  
 Fax: (04) 736980      Tel: 708255/792165/ 2901327-31  
 E-mail: [mcaz@mcaz.co.zw](mailto:mcaz@mcaz.co.zw)

***For Office Use Only***

Report Number: .....

Date Received: .....